Generali Hong Kong Individual Life Insurance Generali Hong Kong Individual Life Insurance User Guide (App version)



Manage My Policies **Policy Details**

Your policies can be accessed 01 at 'My Policies' from the bottom navigation, you can click on the right arrow on the policy to view the policy details.



02 You can access your policy details including benefit summary, beneficiaries

View policy values >	+852 103010626
Premium Payment End Date 31-Mar-2031	Email address eric.lee@generali.com.hk
Total modal premium USD2,232	Consultant Limited
Payment mode Annually	Broker C. Convey Insurance
Basic plan-Sum Assured USD100,000	Contact your insurance advisor
Basic plan LionGuardian 10	
Policy and benefit summary	Request for claim support
View/Change contact information >	Claim support
Hobile number +852 9123 4567	Policy Correspondence >
Email address paulchan@xmail.com	View request status
Name Paul Chan	Change request status
About the policyholder	
Policy information	View/Change payment arrangement Request to change your payment method
Insured Policy number Mary Lee 87005153	Payment history > See all your payment history
Critical Illness LionGuardian Active	Manage payments
Data as of 27-May-2026	View/Change Beneficiaries >
Policy Details	alive, otherwise to the Policyholder's estate.
K 🖾 GENERALI 🔶 🖓	All benefits under this policy shall be paid
	About the beneficiaries



information, policy correspondence, and your insurance advisor information here.





Manage My Policies **Policy Values**

Your policy values information 01 can be accessed via 'My Policies' from the bottom navigation.



Under Policy and Benefit 02 Summary section, tap on 'View Policy Values'.

< Second	RALI
Poli	cy Details
Data as of 27-May-20	026
Critical Illness LionGuardian	
Insured Mary Lee	Policy number 87005153
Policy informa	ation
About the policyh _{Name} 'Paul Chan	nolder
Email address paulchan@xmail.com	1
Mobile number +852 9123 4567	
View/Change	contact information
Policy and benefi	t summary
Basic plan LionGuardian 10	
Basic plan-Sum Assured USD100,000	
Payment mode Annually	
Payment mode Annually Total modal premium USD2,232	

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Policy values information for 03 your policy can be found here.







Manage My Policies **Policy Correspondence**

Your policy correspondence can 01 be accessed via 'My Policies' from the bottom navigation.



Under 'Policy Correspondence' 02 section, tap on the right arrow to proceed.

	Manage payments	
	Payment history > See all your payment history	
	View/Change payment arrangement> Request to change your payment method	
	Change request status	
	View request status	
P	olicy Correspondence >	
	Claim support	
	Request for claim support	
	Insurance advisor information	
	Contact your insurance advisor	
	Broker C_Convxx Insurance Consultant Limited	
	Broker C_Convxx Insurance Consultant Limited Email address	
	Broker C_Convxx Insurance Consultant Limited Email address eric.lee@generali.com.hk	
	Broker C_Convxx Insurance Consultant Limited Email address eric.lee@generali.com.hk Contact number	
	Broker C_Convxx Insurance Consultant Limited Email address eric.lee@generali.com.hk Contact number +852 103010626	

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You can view your policy 03 correspondence (if any) here, including your policy contract. You can tap on the right arrow to open the document.

9:41 ساله SENERALI Policy Correspondence	≈ ■)
Policy Document/Correspondence generate after 04-Nov-2023 will be shown here.	ed
Policy Contract	
Bolicy Document	>
Policy Correspondence	
Select Year	~
Select Document Type	~
30-May-2024 Policy Value Projection	>
Bolicy Statement	>
View more	







This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

Contact Us

21/F, 1111 King's Road, Taikoo Shing, Hong Kong

+852 3187 6187 E indlife@generali.com.hk



